



11921 Slauson Ave. Santa Fe Springs, CA. 90670

CUSTOMER SERVICE: TELEPHONE (562) 464-0099 TOLL FREE (800) 227-4116 FAX: (888) 771-7713

NOTE: For latest version of all Manuals (and replacements), download the Manuals from Maxon's website at www.maxonlift.com.

WARRANTY/ RMA POLICY & PROCEDURE

LIFTGATE WARRANTY

Type of Warranty: Full Parts and Labor

Standard Liftgates - 2 years from ship date or 6,000 cycles Premium Liftgates - 2 years from ship date or 10,000 cycles Term of Warranty:

This warranty shall not apply unless the product is installed, operated and maintained in accordance with MAXON Lift's specifications as set forth in MAXON Lift's Installation, Operation and Maintenance manuals. This warranty does not cover normal wear, maintenance or adjustments, damage or malfunction caused by improper handling, installation, abuse, misuse, negligence, or carelessness of operation. In addition, this warranty does not cover equipment that has had unauthorized modifications or alterations made to the product.

MAXON agrees to replace any components which are found to be defective during the first 2 years of service, and will reimburse for labor based on MAXON's Liftgate Warranty Flat Rate Schedule. (Copy of the Flat Rate is available at www.maxonlift.com.)

All warranty repairs must be performed by an authorized MAXON warranty facility. For any repairs that may exceed \$500, including parts and labor, MAXON's Technical Service Department must be notified and an "Authorization Number" obtained.

All claims for warranty must be received within 30 Days of the repair date, and include the following information:

- 1. Liftgate Model Number and Serial Number
- 2. The End User must be referenced on the claim 3. Detailed Description of Problem
- Corrective Action Taken, and Date of Repair
- 5. Parts used for Repair, Including MAXON Part Number(s)
- 6. MAXON R.M.A. # and/or Authorization # if applicable (see below) Person contacted at MAXON if applicable 7
- 8. Claim must show detailed information i.e. Labor rate and hours of work performed

Warranty claims can also be placed online at www.maxonlift.com. Online claims will be given priority processing.

All claims for warranty will be denied if paperwork has not been received or claim submitted via Maxon website for processing by MAXON's Warranty Department within 30 days of repair date

All components may be subject to return for inspection, prior to the claim being processed. MAXON products may not be returned without prior written approval from MAXON's Technical Service Department. Returns must be accompanied by a copy of the original invoice or reference with original invoice number and are subject to a credit deduction to cover handling charges and any necessary reconditioning costs. **Unauthorized returns will be** refused and will become the responsibility of the returnee.

Any goods being returned to MAXON Lift must be pre-approved for return, and have the R.M.A. number written on the outside of the package in plain view, and returned freight prepaid. All returns are subject to a 15% handling charge if not accompanied by a detailed packing list. Returned parts are subject to no credit and returned back to the customer. Defective parts requested for return must be returned within 30 days of the claim date for consideration to:

MAXON Lift Corp. 10321 Greenleaf Ave., Santa Fe Springs, CA 90670 Attn: RMA#__

MAXON's warranty policy does not include the reimbursement for travel time, towing, vehicle rental, service calls, oil, batteries or loss of income due to downtime. Fabrication or use of non Maxon parts, which are available from MAXON, are also not covered.

MAXON's Flat Rate Labor Schedule takes into consideration the time required for diagnosis of a problem.

All Liftgates returned are subject to inspection and a 15% restocking fee. Any returned Liftgates or components that have been installed or not returned in new condition will be subject to an additional reworking charge, which will be based upon the labor and material cost required to return the Liftgate or component to new condition.

PURCHASE PART WARRANTY

Term of Warranty: 1 Year from Date of Purchase.

Type of Warranty: Part replacement only. MAXON will guarantee all returned genuine MAXON replacement parts upon receipt and inspection of parts and original invoice.

All warranty replacements parts will be sent out via ground freight. If a rush shipment is requested, all freight charges will be billed to the requesting oartv.

TABLE OF CONTENTS

SUMMARY OF CHANGES: M-11-08, REVISION G	6
WARNINGS	7
SAFETY INSTRUCTIONS	
LIFTGATE TERMINOLOGY	9
PERIODIC MAINTENANCE	10
PERIODIC MAINTENANCE CHECKS	
PERIODIC MAINTENANCE CHECKLIST	11
CHECKING HYDRAULIC FLUID	
CHANGING HYDRAULIC FLUID	
REPLACING PLATFORM TORSION SPRING	
ADJUSTING TRAILER HITCH (IF EQUIPPED)	
DECALS: TE-33	
DECALS: TEWR-33	
DECALS: TRAILER HITCH (IF EQUIPPED)	
SYSTEM DIAGRAMS	
PUMP & MOTOR SOLENOID OPERATION (GRAVITY DOWN)	
HYDRAULIC SCHEMATIC (GRAVITY DOWN)	
ELECTRICAL SCHEMATIC (GRAVITY DOWN)	
PUMP & MOTOR SOLENOID OPERATION (POWER DOWN)	
HYDRAULIC SYSTEM DIAGRAMS	
HYDRAULIC SCHEMATIC (POWER DOWN)	
ELECTRICAL SYSTEM DIAGRAMS	
ELECTRICAL SCHEMATIC (POWER DOWN)	
TROUBLESHOOTING	
PLATFORM WILL NOT RAISE & MOTOR WILL NOT RUN	

PLATFORM WILL NOT RAISE, BUT MOTOR RUNS	39
PLATFORM RAISES BUT LEAKS DOWN	40
PLATFORM RAISES PARTIALLY AND STOPS	42
LIFTGATE WILL NOT LIFT RATED CAPACITY	44
PLATFORM WILL NOT LOWER, LOWERS TOO SLOWLY, OR TOO QUICKLY	46

SUMMARY OF CHANGES: M-11-08, REVISION G

PAGE	DESCRIPTION OF CHANGE
COVER	Updated REV and date of release.
	Parts explosions were removed to publish separately on Maxon website.
15	Removed Amsoil from ISO 15 and ISO 32 oil tables.
12, 18-21,	Design changes for platform torsion springs and pins.
24, 26	Updated UP/DOWN Decal P/N 264507

Comply with the following WARNINGS and SAFETY INSTRUCTIONS while maintaining Liftgates. See Operation Manual for operating safety requirements.

WARNING

- Do not stand, or allow obstructions, under the platform when lowering the Liftgate. Be sure your feet are clear of the Liftgate.
- Keep fingers, hands, arms, legs, and feet clear of moving Liftgate parts (and platform edges) when operating the Liftgate.
- Correctly stow platform when not in use. Extended platforms could create a hazard for people and vehicles passing by.
- Disconnect Liftgate power cable from battery before repairing or servicing Liftgate.
- If it is necessary to stand on the platform while maintaining the Liftgate, keep your feet and any objects clear of the inboard edge of the platform. Your feet or objects on the platform can become trapped between the platform and the Liftgate extension plate.
- Recommended practices for welding on steel parts are contained in the current AWS (American Welding Society) D1.1 Structural Welding Code - Steel. Damage to Liftgate and/or vehicle, and personal injury could result from welds that are done incorrectly.
- Recommended practices for welding on aluminum parts are contained in the current AWS (American Welding Society) D1.2 Structural Welding Code - Aluminum. Damage to Liftgate and/or vehicle, and personal injury could result from welds that are done incorrectly.
- Welding on galvanized parts gives off especially hazardous fumes. Comply with WARNING decal on the galvanized part (FIG. 7-1). To minimize hazard remove galvanizing from weld area, provide adequate ventilation, and wear suitable respirator.



FIG. 7-1

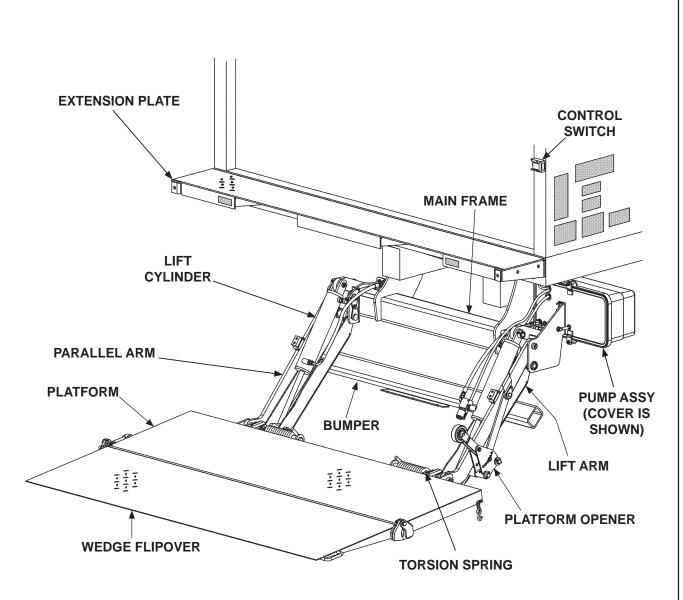
SAFETY INSTRUCTIONS

- Read and understand the instructions in this **Maintenance Manual** before performing maintenance on the Liftgate.
- Before operating the Liftgate, read and understand the operating instructions in **Operation Manual**.
- Comply with all **WARNING** and instruction decals attached to the Liftgate.
- Keep decals clean and legible. If decals are illegible or missing, replace them. Free replacement decals are available from **Maxon Customer Service**.
- Consider the safety and location of bystanders and location of nearby objects when operating the Liftgate. Stand to one side of the platform while operating the Liftgate.
- Do not allow untrained persons to operate the Liftgate.
- Wear appropriate safety equipment such as protective eyeglasses, faceshield and clothing while performing maintenance on the Liftgate and handling the battery. Debris from drilling and contact with battery acid may injure unprotected eyes and skin.
- Be careful working by an automotive type battery. Make sure the work area is well ventilated and there are no flames or sparks near the battery. Never lay objects on the battery that can short the terminals together. If battery acid gets in your eyes, immediately seek first aid. If acid gets on your skin, immediately wash it off with soap and water.
- If an emergency situation arises (vehicle or Liftgate) while operating the Liftgate, release the control switch to stop the Liftgate.
- A correctly installed Liftgate operates smoothly and reasonably quiet. The only noticeable noise during operation comes from the power unit while the platform is raised. Listen for scraping, grating and binding noises and correct the problem before continuing to operate Liftgate.
- Use only **Maxon Authorized Parts** for replacement parts. Provide Liftgate model and serial number information with your parts order. Order replacement parts from:

MAXON LIFT CORP. Customer Service 11921 Slauson Ave., Santa Fe Springs, CA 90670

Online: www.maxonlift.com Express Parts Ordering: Phone (800) 227-4116 ext. 4345 Email: Ask your Customer Service representative

LIFTGATE TERMINOLOGY



FAX (888) 771-7713 (800) 227-4116 90670 CA. Santa Fe Springs, Ave. Slauson 11921 MAXON

PERIODIC MAINTENANCE PERIODIC MAINTENANCE CHECKS

Never operate the Liftgate if parts are loose or missing.

NOTE: Make sure vehicle is parked on level ground while performing the maintenance checks.

Quarterly or 1250 Cycles (whichever occurs first)

Check the hydraulic fluid level in the pump reservoir. Refer to the **CHECKING HYDRAULIC FLUID** procedure in the **PERIODIC MAINTENANCE** section.

If hydraulic fluid appears contaminated, refer to the **CHANGING HYDRAULIC FLUID** procedure in the **PERIODIC MAINTENANCE** section.

Keep track of the grade of hydraulic fluid in the pump reservoir and never mix two different grades of fluid.

Check all hoses and fittings for chafing and fluid leaks. Tighten loose fittings or replace parts as required.

Check electrical wiring for chafing and make sure wiring connections are tight and free of corrosion. Use dielectric grease to protect electrical connections.

Check that all **WARNING and instruction decals** are in place. Also, make sure decals are legible, clean and undamaged.

Check that all bolts, nuts, and roll pins are in place. Make sure roll pins protrude evenly from both sides of hinge pin collar. Replace fasteners and roll pins if necessary.

Pump EP chassis grease in each lube fitting on the cylinders and arms until grease starts oozing from ends of the bearings. The lubrication diagram on the **PERIODIC MAINTENANCE CHECKLIST SHEET** shows where to find the lube fittings. Wipe off excess grease with a clean lint-free cloth.

CAUTION

Damaged cylinder seals and contaminated hydraulic fluid can result from painting the polished portion of the cylinder rod. To prevent damage, protect the exposed polished portion of the cylinder rod while painting.

Check for rust and oily surfaces on Liftgate. If there is rust or oil on Liftgate, clean it off. Touch up the paint where bare metal is showing. MAXON recommends using the aluminum primer touchup paint kit, P/N 908134-01.

Semi-annually or 2500 Cycles (whichever occurs first)

Visually check the platform hinge pins for excessive wear and broken welds. See **PARTS BREAKDOWN** section for replacement parts. Also, do the **Quarterly or 1250 Cycles** maintenance checks.

PERIODIC MAINTENANCE CHECKLIST

NOTE: Make sure vehicle is parked on level ground while performing maintenance checks.

Quarterly or 1250 Cycles (whichever occurs first)

- □ Check the level and condition of the hydraulic fluid.
- □ Visually check all hoses and fittings for chafing and fluid leaks. Tighten loose fittings or replace parts as required.
- ☐ Check electrical wiring for chafing and make sure wiring connections are tight and free of corrosion. Use dielectric grease to protect electrical connections.
- □ Check that all **WARNING and instruction decals** are in place. Also, make sure decals are legible, clean, and undamaged.
- □ Check that all bolts, nuts, and roll pins are in place. Make sure roll pins protrude evenly from both sides of hinge pin collar. Replace fasteners and roll pins if necessary.
- □ Check for rust and oily surfaces on Liftgate. If there is rust or oil on Liftgate or if the Liftgate is dirty, clean it off. Touch up the paint where bare metal is showing. Refer to the paint system **CAUTION** and recommended touchup kit on the preceding page.
- Pump EP chassis grease in each lube fitting on the cylinders and arms until grease starts oozing from ends of the bearings. Refer to lubrication diagram on the next page. Wipe off excess grease with a clean lint-free cloth.

Semi-annually or 2500 Cycles (whichever occurs first)

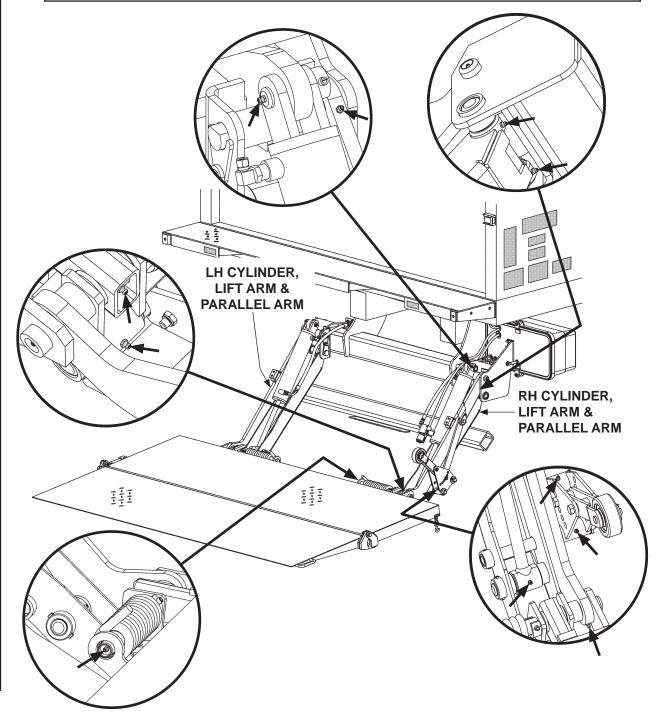
- □ Visually check the platform hinge pins for excessive wear and broken welds.
- Do the Quarterly or 1250 Cycles Checks on this checklist.

Before every use

□ Visually check the the trailer hitch for excessive wear and damage. Ensure that the hitch pin hole is not elongated, that the clevis pin is in place, and that the clevis pin attachment wire is connected.

PERIODIC MAINTENANCE CHECKLIST

NOTE: Lube fittings are shown for the RH cylinder, lift arm, parallel arm, and opener. There are also lube fittings at the same places on the LH cylinder, lift arm, and parallel arm. Refer to the **PERIODIC MAINTENANCE CHECKS** and **PERIODIC MAINTENANCE CHECKLIST** for the recommended grease and maintenance interval.



TE-33 LUBRICATION DIAGRAM FIG. 12-1

THIS PAGE INTENTIONALLY LEFT BLANK

PERIODIC MAINTENANCE CHECKING HYDRAULIC FLUID

CAUTION

Keep dirt, water and other contaminants from entering the hydraulic system. Before opening the hydraulic fluid reservoir filler cap, drain plug and hydraulic lines, clean up contaminants that can get in the openings. Also, protect the openings from accidental contamination.

NOTE: Use correct grade of hydraulic fluid for your location.

+50 to +120 Degrees F - Grade ISO 32 Below + 70 Degrees F - Grade ISO 15 or MIL-H-5606 See TABLES 15-1 & 15-2 for recommended brands.

- 1. Unbolt and remove pump cover (FIG. 14-1).
- Check the hydraulic fluid level in reservoir as follows. With Liftgate stowed, or platform at vehicle bed height, level should be as shown in FIG. 14-2.

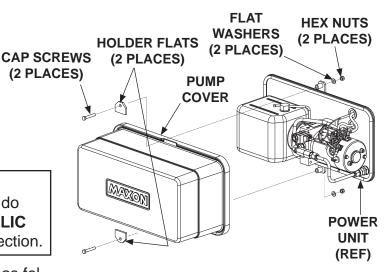
NOTE: If the hydraulic fluid in the reservoir is contaminated, do the CHANGING HYDRAULIC FLUID procedure in this section.

If needed, add fluid to the reservoir as follows. Pull out (no threads) filler cap (FIG. 14-2). Fill the reservoir with hydraulic fluid to 3" level as shown in FIG.14-2. Reinstall filler cap (FIG. 14-2).

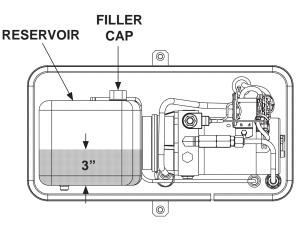
CAUTION

Pump cover must be correctly secured to prevent it from becoming a hazard. To secure pump cover, the long side of the holder flats must butt against pump cover as shown in the illustration.

 Bolt on the pump cover as shown in FIG. 14-1. Torque the 5/16"-18 cover bolts from 10 to 14 lbs.-ft.



UNBOLTING / BOLTING PUMP COVER FIG. 14-1





ISO 32 HYDRAULIC OIL			
RECOMMENDED BRANDS	PART NUMBER		
CHEVRON	HIPERSYN 32		
KENDALL	GOLDEN MV		
SHELL	TELLUS S2 V32		
EXXON	UNIVIS N-32		
MOBIL	DTE-13M, DTE-24, HYDRAULIC OIL-13		

TABLE 15-1

ISO 15 OR MIL-H-5606 HYDRAULIC OIL			
RECOMMENDED BRANDS	PART NUMBER		
CHEVRON	FLUID A, AW-MV-15		
KENDALL	GLACIAL BLU		
SHELL	TELLUS S2 V15		
EXXON	UNIVIS HVI-13		
MOBIL	DTE-11M		
MOBIL (MIL-H-5606)	AERO HFA		
ROSEMEAD	THS FLUID 17111		

TABLE 15-2

PERIODIC MAINTENANCE CHANGING HYDRAULIC FLUID

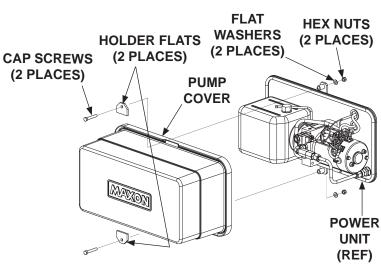
CAUTION

Keep dirt, water and other contaminants from entering the hydraulic system. Before opening the hydraulic fluid reservoir filler cap, drain plug and hydraulic lines, clean up contaminants that can get in the openings. Also, protect the openings from accidental contamination.

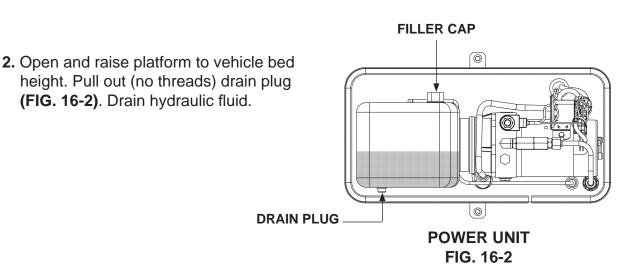
NOTE: Use correct grade of hydraulic fluid for your location.

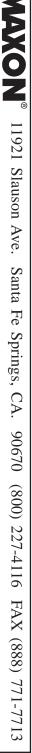
+50 to +120 Degrees F - Grade ISO 32 Below + 70 Degrees F - Grade ISO 15 or MIL-H-5606 See TABLES 15-1 & 15-2 for recommended brands.

1. Unbolt and remove pump cover (FIG. 16-1). Place empty 5 gallon bucket under drain plug (FIG. 16-2).



UNBOLTING PUMP COVER FIG. 16-1



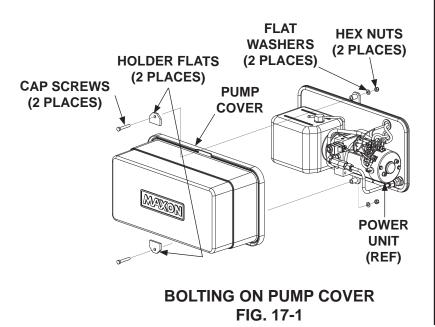


- **3.** Lower the platform all the way to the ground while draining the remaining hydraulic fluid.
- 4. Reinstall drain plug (FIG. 16-2).
- 5. Pull out (no threads) filler cap (FIG. 16-2). Add 1 gallon of hydraulic fluid to reservoir. Re-install filler cap.
- 6. Stow the Lift and do the CHECKING HYDRAULIC FLUID procedure in this section of the manual.

CAUTION

Pump cover must be correctly secured to prevent it from becoming a hazard. To secure pump cover, the long side of the holder flats must butt against pump cover as shown in the illustration.

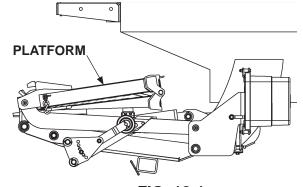
 Bolt on the pump cover as shown in FIG. 17-1. Torque the 5/16"-18 cover bolts from 10 to 14 lbs.-ft.



PERIODIC MAINTENANCE REPLACING PLATFORM TORSION SPRING

NOTE: The following procedure shows how to replace torsion spring on RH side of platform. Use this procedure for replacing torsion spring on the LH side.

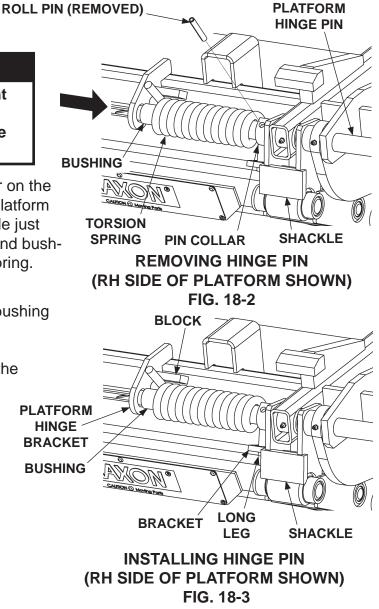
- **1.** If platform is on the ground, manually fold flipover onto platform.
- 2. Fold platform and flipover to rest on lift arms (FIG. 18-1).
- **3.** Raise platform to a convenient work height to gain access (**FIG. 18-1**). There should not be tension on the torsion spring in this position.





To prevent injury and equipment damage, make sure there is no tension on torsion spring before removing hinge pin.

- 4. Drive out the roll pin from pin collar on the platform hinge bracket. Drive the platform hinge pin outboard from the shackle just enough to free the torsion spring and bushing (FIG. 18-2). Remove torsion spring.
- 5. Install the new torsion spring and bushing as shown in (FIG. 18-3). Make sure the long leg of the spring is inserted in the bracket located on the shackle.



18

- Drive platform hinge pin inboard to correct position through the platform hinge bracket (FIG. 19-1). Line up the hole in the platform hinge pin with the hole in the pin collar. Install the roll pin through the pin collar until roll pin protrudes equally from both sides of the collar (FIG. 19-1).
- 7. Operate the Liftgate according to instructions in **Operation Manual** to make sure it operates correctly.

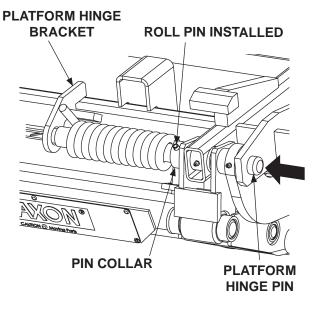


FIG. 19-1

PERIODIC MAINTENANCE PLATFORM ADJUSTMENT

NOTE: Before doing the following procedure, make sure vehicle is parked on level ground.

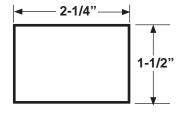
 Make sure platform is at ground level. Unfold the platform and flipover. As the platform first touches the ground, shackles and tip of flipover must touch the ground at the same time (FIG. 20-1). If shackles and tip of flipover touch the ground at the same time, RAISE platform to bed height. Tip of flipover should be above bed level (FIG. 20-2). If indications are correct in both cases (FIGS. 20-1 & 20-2), Liftgate is installed correctly and no adjustment is needed. If indications are incorrect, continue with instruction 2.

NOTE: If tip of flipover touches first (FIG. 20-3), do instruction 2. If the shackle touches first (FIG. 21-1), skip instruction 2 and do 3.

 Make sure platform is still at ground level. If the shackle is not touching the ground, measure and compare distance "A" (FIG. 20-3) with TABLE 20-1 to determine the correct shim. Make shims as needed (FIG. 20-5). Weld shim as shown in FIG. 20-4.

RAISE TIP OF FLIPOVER THIS DISTANCE "A"	REQUIRED SHIM THICKNESS	WELD SIZE "W"
7/8"	1/16"	1/16"
2"	1/8"	1/8"
3"	3/16"	3/16"
3-15/16"	1/4"	1/4"





SHIM (1/16", 1/8", 3/16", or 1/4") MADE FROM STEEL FLAT FIG. 20-5

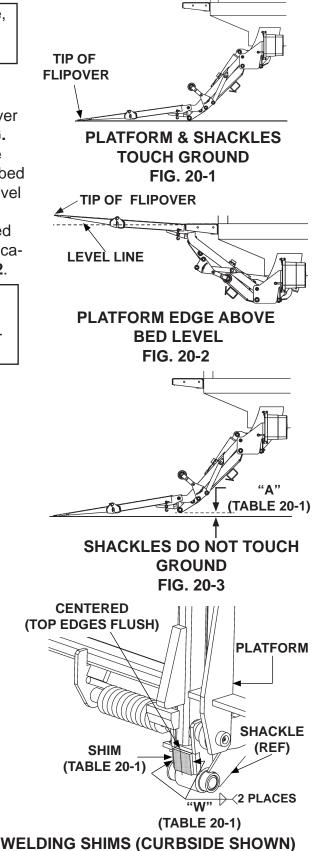


FIG. 20-4

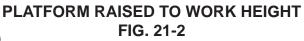
 Make sure platform is still at ground level. If the tip of flipover is not touching the ground, measure and compare distance "B" (FIG. 21-1) with TABLE 21-1 to determine how much to grind from the platform stops (FIG. 21-3). Grind correct amount of metal (TABLE 21-1) from platform stop as shown in FIG. 21-3.

LOWER TIP OF FLIPOVER THIS DISTANCE "B"	GRIND METAL FROM PLATFORM STOP
7/8"	1/16"
2"	1/8"
3"	3/16"
3-15/16"	1/4"

TABLE 21-1

- **4. RAISE** the platform to comfortable work height. Fold flipover and platform for access to platform stops (FIG. 21-2).
- 5. Grind correct amount of metal (TABLE 21-1) from platform stop as shown in FIG. 21-3.
- 6. Unfold flipover and platform. LOWER platform to the ground. As the platform first touches the ground, the tip of flipover and shackle should touch at the same time as shown in **FIG. 20-1**.

21



"**B**"

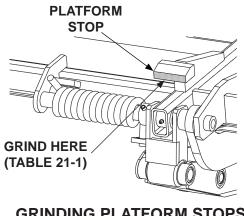
(TABLE 21-1)

TIP OF

FLIPOVER

PLATFORM DOES NOT

TOUCH GROUND FIG. 21-1

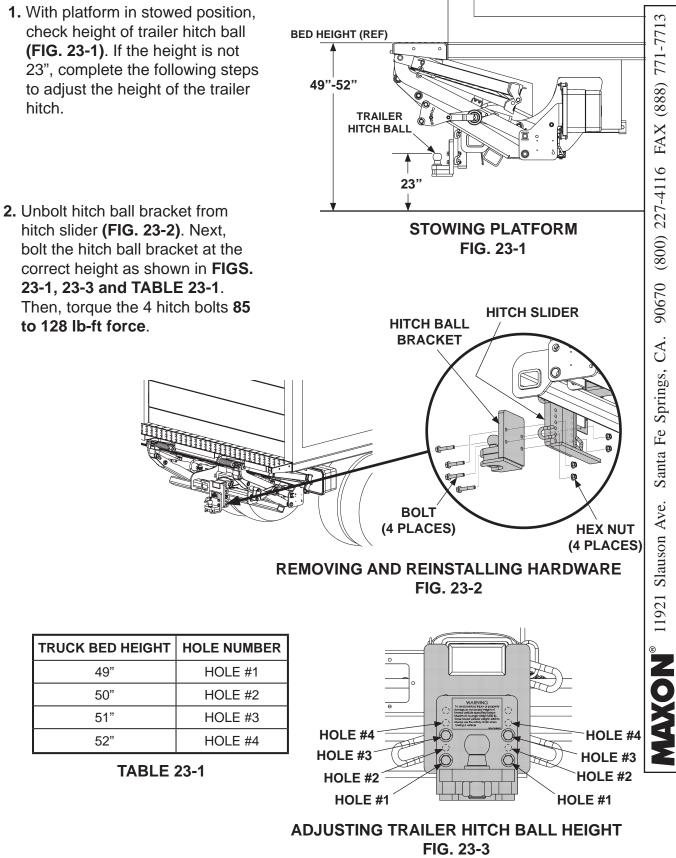


GRINDING PLATFORM STOPS (CURBSIDE SHOWN) FIG. 21-3

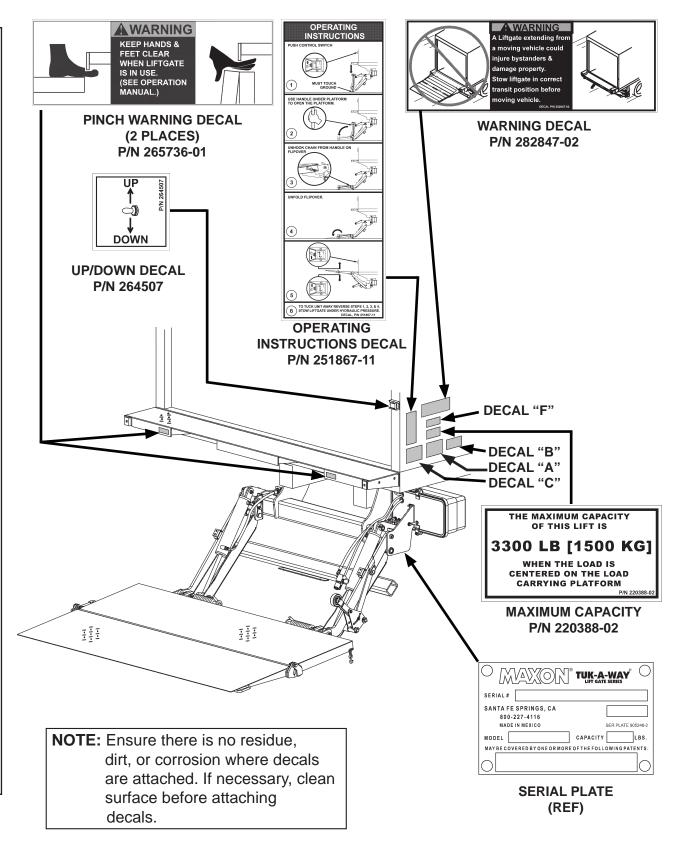


THIS PAGE INTENTIONALLY LEFT BLANK

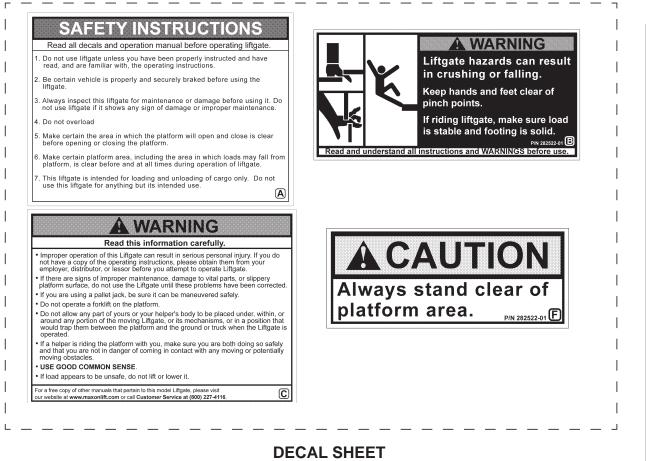
PERIODIC MAINTENANCE ADJUSTING TRAILER HITCH (IF EQUIPPED)



DECALS: TE-33



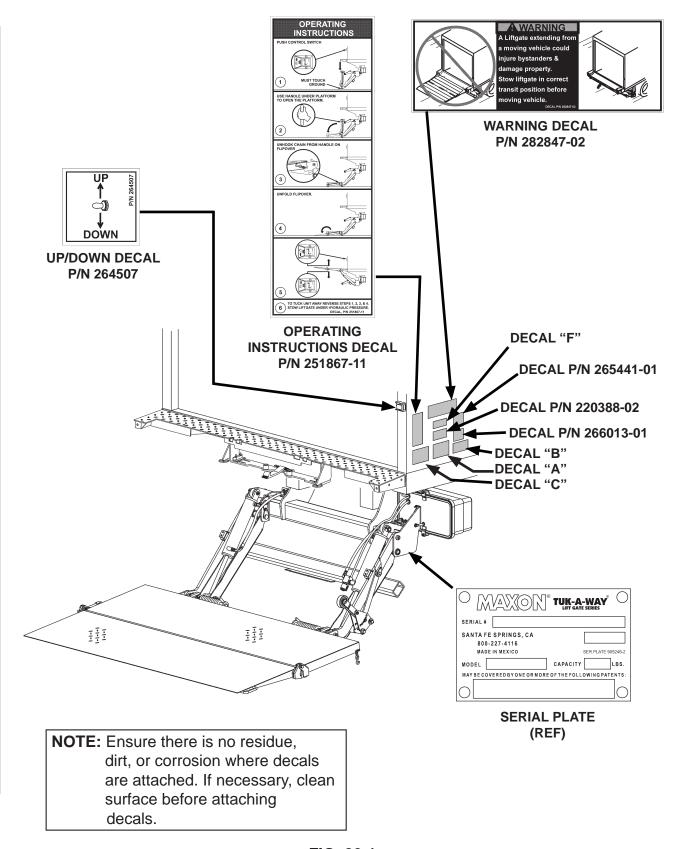


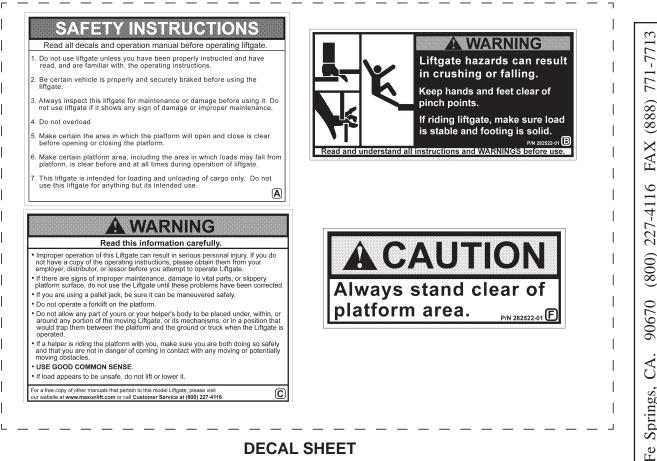


P/N 282522-01

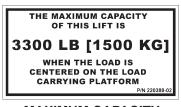
FIG. 25-1

DECALS: TEWR-33





P/N 282522-01



MAXIMUM CAPACITY P/N 220388-02



ALWAYS STOW RAMP BEFORE OPERATING LIFTGATE. DECAL, P/N 265441-01

WARNING DECAL P/N 265441-01

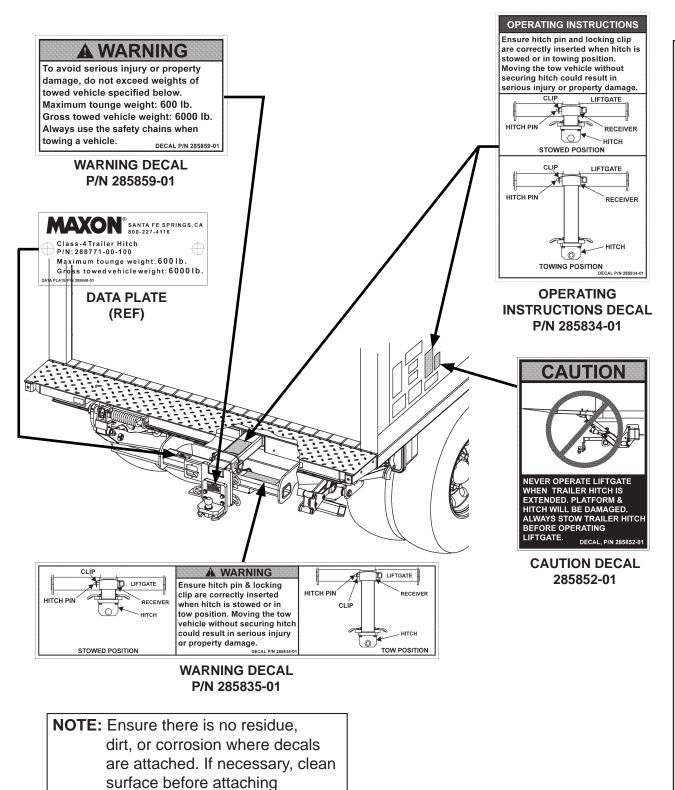


P/N 266013-01



THIS PAGE INTENTIONALLY LEFT BLANK

DECALS: TRAILER HITCH (IF EQUIPPED)

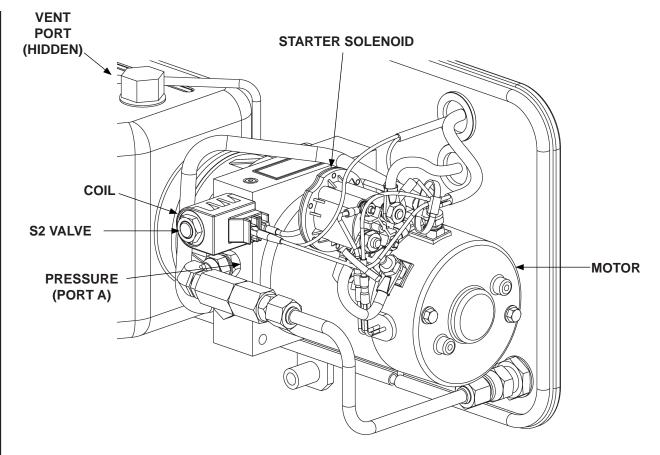


771-7713 (888) FAX 227-4116 (800)90670 CA. Springs, Fe Santa] Ave. Slauson 11921 **NOXE**

FIG. 29-1

decals.

SYSTEM DIAGRAMS PUMP & MOTOR SOLENOID OPERATION (GRAVITY DOWN)



POWER UNIT FIG. 30-1

POWER UNIT MOTOR & SOLENOID OPERATION					
LIFTGATE	PORT	SOLENOID OPERATION (✓ MEANS ENERGIZED)			
FUNCTION		STARTER SOL & MOTOR	S2 VALVE	LOCK VALVE (ON RH CYLINDER)	
RAISE	А	\checkmark			
LOWER	A		\checkmark	\checkmark	
REFER TO VALVES SHOWN ON HYDRAULIC SCHEMATIC					

TABLE 30-1

SYSTEM DIAGRAMS - Continued HYDRAULIC SCHEMATIC (GRAVITY DOWN)

(888) 771-7713

FAX

(800) 227-4116

90670

CA.

Springs,

Santa Fe

Ave.

Slauson

11921

MAXON

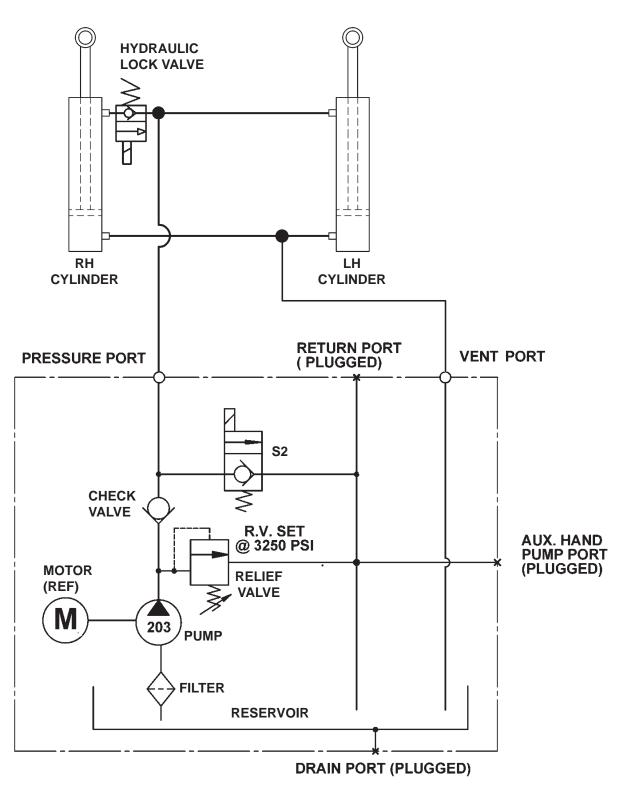


FIG. 31-1

31



THIS PAGE INTENTIONALLY LEFT BLANK

ELECTRICAL SCHEMATIC (GRAVITY DOWN)

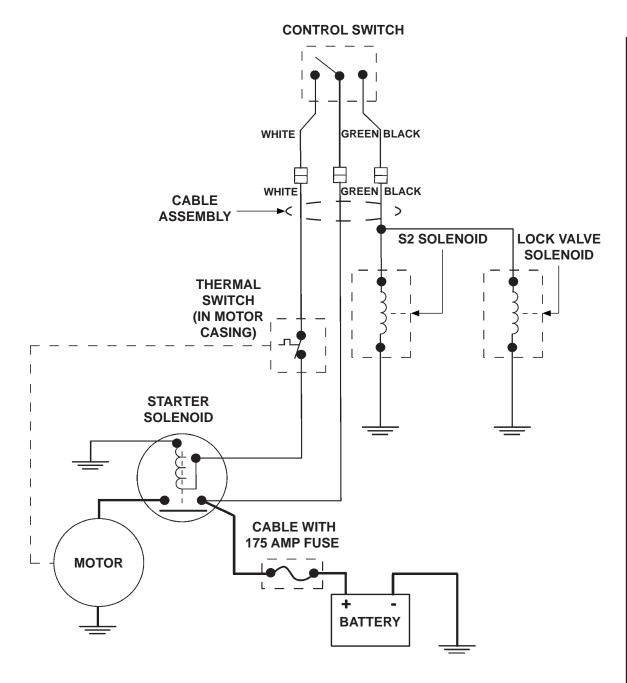
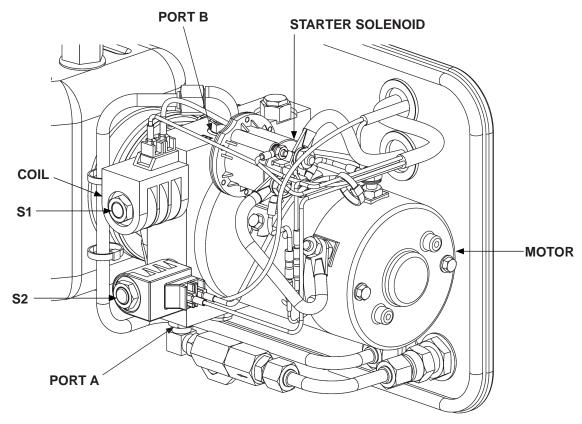


FIG. 33-1

SYSTEM DIAGRAMS PUMP & MOTOR SOLENOID OPERATION (POWER DOWN)



POWER UNIT FIG. 34-1

	POWER UNIT MOTOR & SOLENOID OPERATION				
LIFTGATE	SOLENOID OPERATION (✓ MEANS ENERGIZED)				
FUNCTION	PORT	STARTER SOL & MOTOR	S1 VALVE	S2 VALVE	LOCK VALVE (ON RH CYLINDER)
RAISE	A	\checkmark	\checkmark		
LOWER	В	\checkmark		\checkmark	\checkmark
	REFER TO VALVES SHOWN ON HYDRAULIC SCHEMATIC				

TABLE 34-1

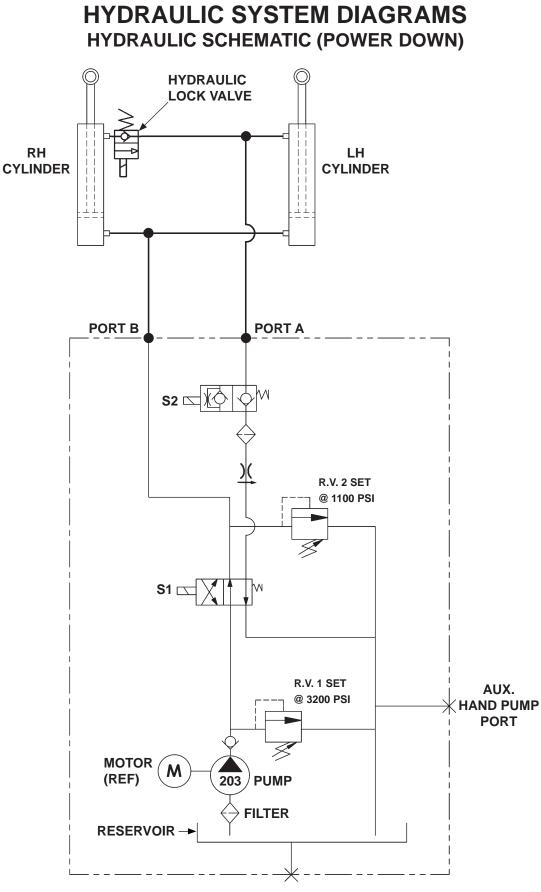


FIG. 35-1

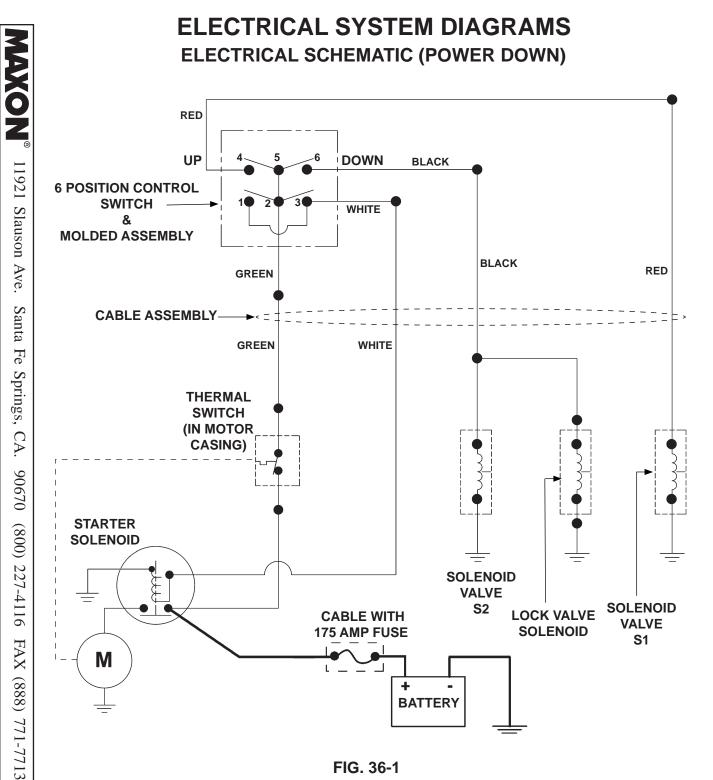
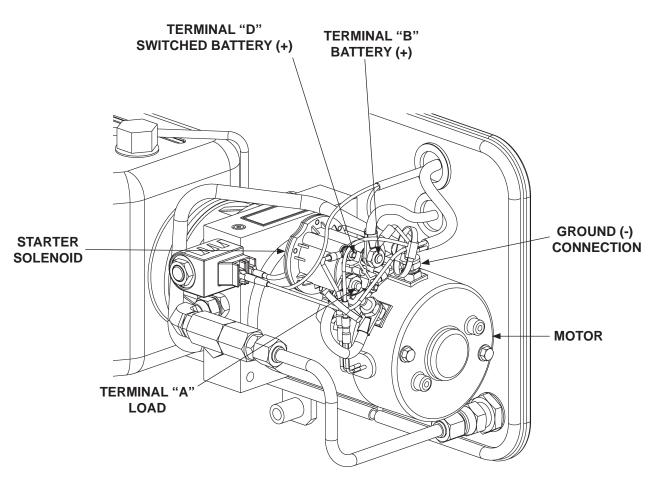


FIG. 36-1

THIS PAGE INTENTIONALLY LEFT BLANK

TROUBLESHOOTING PLATFORM WILL NOT RAISE & MOTOR WILL NOT RUN

- Connect voltmeter between starter solenoid terminal "B" and ground wires connection on pump (FIG. 38-1). Verify that full battery voltage is at "B". Recharge the battery if voltmeter indicates less than 12.6 volts DC.
- 2. Touch a jumper wire to terminals "B" & "D" (FIG. 38-1). If motor runs, check control switch, the switch connections, and white wire. Check and correct wiring connections or replace the control switch.
- 3. Touch heavy jumper cables to terminals "A" & "B" (FIG. 38-1).
 - a. If motor runs, replace the starter solenoid.
 - b. If motor does not run, repair or replace the pump motor.



12 VDC POWER UNIT (GRAVITY DOWN SHOWN) FIG. 38-1

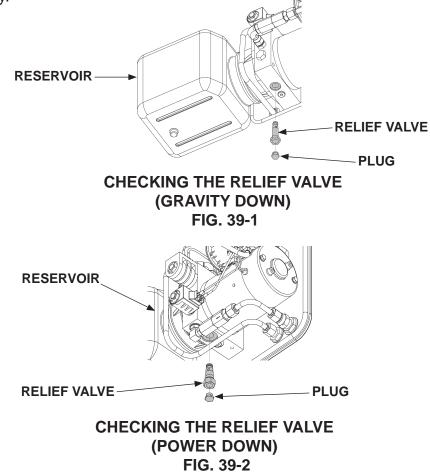
PLATFORM WILL NOT RAISE, BUT MOTOR RUNS

- 1. Do the CHECKING HYDRAULIC FLUID procedure in this manual. If necessary, add hydraulic fluid.
- 2. Check for structural damage and replace worn parts.

CAUTION

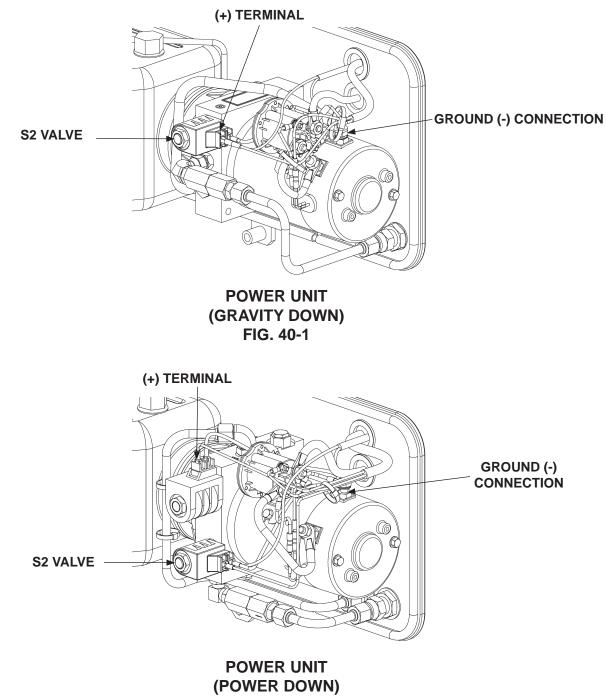
Keep dirt, water and other contaminants from entering the hydraulic system. Before opening the hydraulic fluid reservoir filler cap, drain plug and hydraulic lines, clean up contaminants that can get in the openings. Also, protect the openings from accidental contamination during maintenance.

- 3. Check for dirty relief valve (FIGS. 39-1 and 39-2). Clean or replace relief valve if necessary.
- 4. Check pump oil filter in the reservoir (FIGS. 39-1 and 39-2). Clean or replace filter, if necessary.



TROUBLESHOOTING PLATFORM RAISES BUT LEAKS DOWN

 Check if the S2 valve is constantly energized. Connect voltmeter negative (-) lead to ground (-) wires connection on pump and positive (+) lead to (+) terminal on the S2 valve (FIGS. 40-1 and 40-2). If voltmeter reads battery voltage, check for faulty wiring or toggle switch.



CAUTION

Keep dirt, water and other contaminants from entering the hydraulic system. Before opening the hydraulic fluid reservoir filler cap, drain plug and hydraulic lines, clean up contaminants that can get in the openings. Also, protect the openings from accidental contamination during maintenance.

- Make sure platform is on the ground. Remove S2 valve (FIG. 41-1). Push on the plunger in the valve by inserting small screwdriver in the open end (FIG. 41-2). If the plunger does not move with a smooth, spring-loaded action (approximately 1/8"), replace the valve cartridge. Reinstall S2 valve (FIGS. 40-1 and 40-2). Torque valve cartridge to 30 lbs.-ft. and hex nut to 30 lbs.-in.
- Check the hydraulic cylinder. With the platform at vehicle floor level, remove the hydraulic line from VENT PORT or DOWN PORT on the cylinder (FIG. 41-3). Hold the control switch in the "UP" position for two seconds while you watch for hydraulic fluid at the VENT PORT or DOWN PORT. A few drops of hydraulic fluid escaping the port is normal. However, if fluid streams out, piston seals are worn. Replace seals.

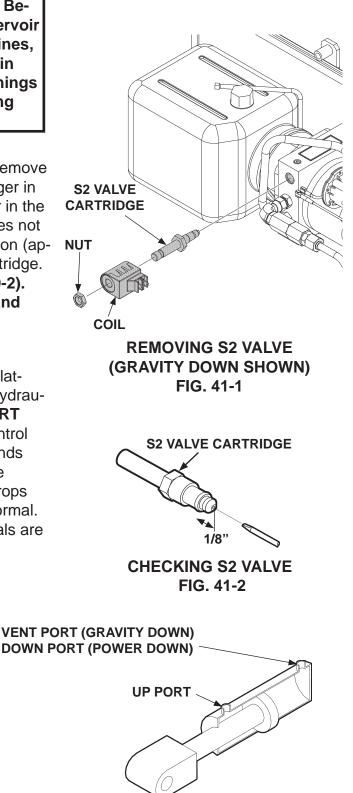


FIG. 41-3

TROUBLESHOOTING PLATFORM RAISES PARTIALLY AND STOPS **1.** Lower the opened platform to the ground. If pump makes a cavitation noise, check the oil level. Do the CHECKING HYDRAULIC FLUID procedure in this manual. If necessary, add hydraulic fluid. 2. Use voltmeter to verify the battery voltage is 12.6 volts DC or more under load from pump motor. 3. Check for structural damage and interference in the Liftgate structure. Replace worn parts. RESERVOIR 6 **RELIEF VALVE** PLUG CHECKING THE RELIEF VALVE

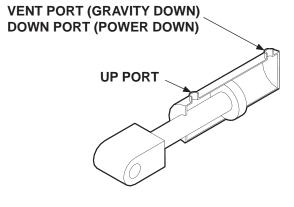
(GRAVITY DOWN SHOWN) FIG. 42-1

CAUTION

Keep dirt, water and other contaminants from entering the hydraulic system. Before opening the hydraulic fluid reservoir filler cap, drain plug and hydraulic lines, clean up contaminants that can get in the openings. Also, protect the openings from accidental contamination during maintenance.

4. Check for dirty relief valve (**FIG. 42-1**). Clean or replace relief valve, if necessary.

- 5. Check the hydraulic cylinder. With the platform at vehicle floor level, remove the hydraulic line from the VENT PORT or DOWN PORT on the cylinder (FIG. 43-1). Hold the control switch in the "UP" position for two seconds while you watch for hydraulic fluid at the VENT PORT or DOWN PORT. A few drops of hydraulic fluid escaping the port is normal. However, if fluid streams out, piston seals are worn. Replace seals.
- 6. Check oil filter in the pump reservoir. Clean or replace filter, if necessary.





TROUBLESHOOTING LIFTGATE WILL NOT LIFT RATED CAPACITY

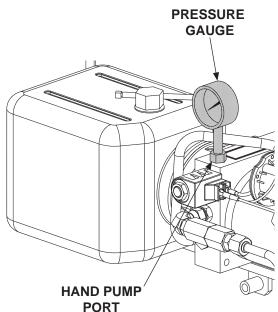
- **1.** Use voltmeter to verify the battery voltage is 12.6 volts DC or more under load from pump motor.
- 2. Check for structural damage or lack of lubrication. Replace worn parts.

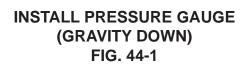
CAUTION

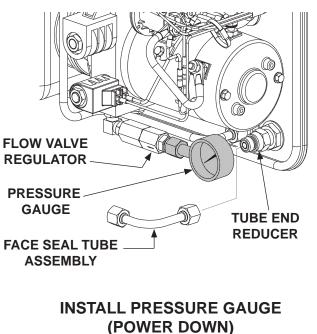
Keep dirt, water and other contaminants from entering the hydraulic system. Before opening the hydraulic fluid reservoir filler cap, drain plug and hydraulic lines, clean up contaminants that can get in the openings. Also, protect the openings from accidental contamination during maintenance.

3. For GRAVITY DOWN, check the 3250 PSI relief valve as follows. With platform on the ground, remove plug from hand pump port (FIG. 44-1). Install 0-4000 PSI pressure gauge in the hand pump port (FIGS. 44-1). Remove plug for access to relief valve (FIG. 45-1). Hold the control switch in the "UP" position. Adjust the relief valve until the gauge reads 3250 PSI (FIG. 44-1). Remove gauge and reinstall plug in the port. Then, reinstall relief valve plug.

For **POWER DOWN**, check the 3250 PSI relief valve as follows. With platform on the ground, remove the face seal tube assembly from the flow valve regulator and tube end reducer (**FIG. 44-2**). Install 0-4000 PSI pressure gauge on the flow valve regulator (**FIG. 44-2**). Remove plug for access to relief valve (**FIG. 45-1**). Hold the control switch in the "**UP**" position. Adjust the relief valve until the gauge reads 3250 PSI (**FIG. 44-2**). Remove gauge and reinstall the face seal tube assembly.







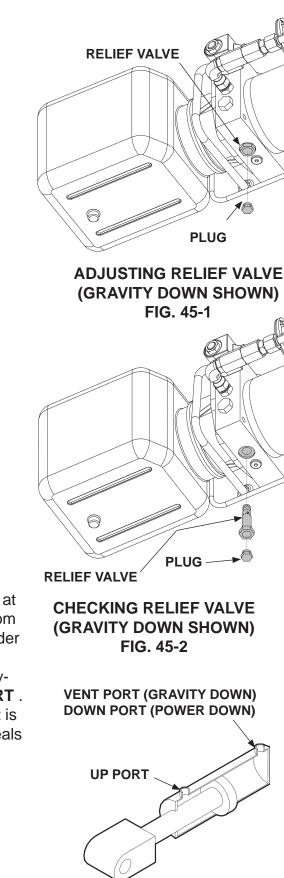


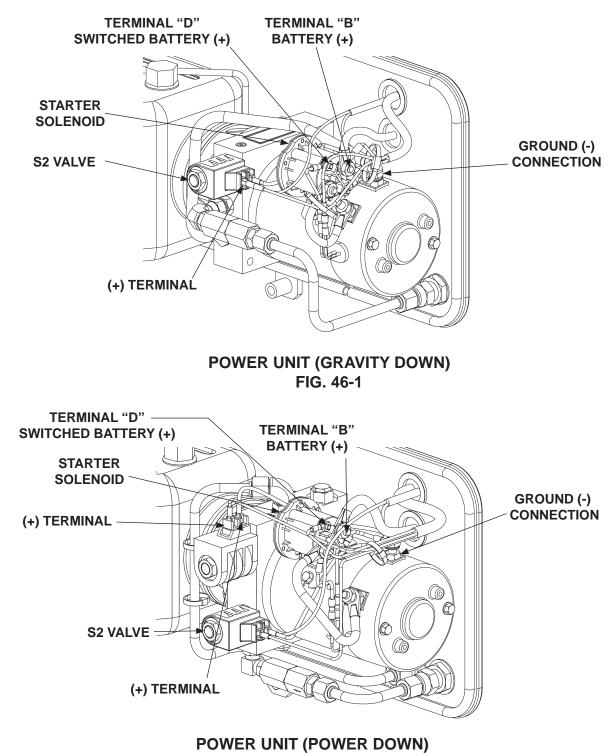
FIG. 45-3

 Check if pump relief valve is dirty (FIG. 45-2). Clean or replace relief valve, if necessary.

- Check the hydraulic cylinder. With the platform at vehicle floor level, remove the hydraulic line from the VENT PORT or DOWN PORT on the cylinder (FIG. 45-3). Hold the control switch in the "UP" position for two seconds while you watch for hydraulic fluid at the VENT PORT or DOWN PORT. A few drops of hydraulic fluid escaping the port is normal. However, if fluid streams out, piston seals are worn. Replace seals.
- 6. If pump cannot produce 3250 PSI or lift the load capacity with a minimum of 12.6 volts DC available, the pump is worn and needs to be replaced.

TROUBLESHOOTING PLATFORM WILL NOT LOWER, LOWERS TOO SLOWLY, OR TOO QUICKLY

 Connect voltmeter (+) lead to starter solenoid terminal "B" and the (-) lead to the ground wires connection on pump (FIGS. 46-1 and 46-2). Verify that full battery voltage is at "B". Recharge the battery if voltmeter indicates less than 12.6 volts DC.



- 2. Check for structural damage or interference in Liftgate structure. Replace worn parts.
- 3. Check if the "D" terminal and S2 valve are getting battery voltage (FIGS. 46-1 and 46-2). Connect voltmeter negative (-) lead to ground (-) wires connection on pump and positive (+) lead to the "D" terminal (FIGS. 46-1 and 46-2). Hold control switch in the "DOWN" position. Then, connect voltmeter (+) lead to (+) terminal on the S2 valve (FIGS. 46-1 and 46-2). If voltmeter shows a much lower reading than +12.6 volts DC or a reading of 0 volts, check for faulty control switch and wiring, battery cable, ground wire connections in pump assembly, and pump motor.

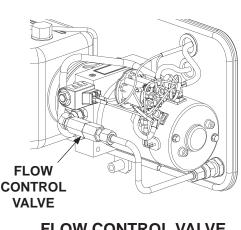
CAUTION

Keep dirt, water and other contaminants from entering the hydraulic system. Before opening the hydraulic fluid reservoir filler cap, drain plug and hydraulic lines, clean up contaminants that can get in the openings. Also, protect the openings from accidental contamination during maintenance.

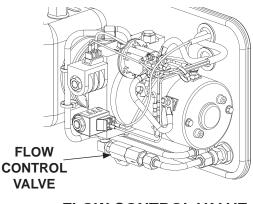
CAUTION

To prevent damage to flow control valve, do not disassemble the valve.

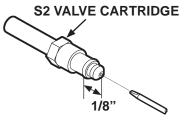
- 4. Make sure platform is on the ground. Check the flow control valve as follows. Remove flow control valve (FIGS. 47-1 and 47-2). Ensure the flow control valve operates with a smooth spring-loaded action. Check for debris inside the valve. Clean or replace the flow control valve, if necessary. Reinstall flow control valve (if good) or a replacement.
- 5. Check the S2 valve as follows. Check if filtering screen is plugged. Clean carefully if required. Push on the plunger in the valve by inserting small screwdriver in the open end (FIG. 47-3). If the plunger does not move with a smooth, spring-loaded action (approximately 1/8"), replace the valve cartridge. Reinstall S2 valve (if good) or a replacement (FIGS. 46-1 AND 46-2). Torque valve cartridge to 30 lbs.-ft. and hex nut to 30 lbs.-in.



FLOW CONTROL VALVE (GRAVITY DOWN) FIG. 47-1



FLOW CONTROL VALVE (POWER DOWN) FIG. 47-2



CHECKING S2 VALVE FIG. 47-3